



**Term & Conditions (Updated on 11 September 2019)**

**Validity**

Membership will be valid for lifetime.

Cashback earned will be valid for 12 months from the date of issue.

**Earning cashback of COCA\$**

Earn 10% cashback in the form of COCA\$ off your total bill.

Cashback is issued based on the bill balance after redemption of COCA\$ (if applicable) and after redemption of other promotions, discounts, privileges (if applicable).

Service charge & GST will not be eligible to any cashback.

Credits are non-transferable.

Credits will be accumulated as COCA\$ for future meal redemptions.

(\$1 COCA\$ = \$1 SGD)

Members must be present to earn COCA\$. Mobile number may be requested for verification purposes.

**Redemption of COCA\$**

Member must be present to redeem COCA\$.

Mobile number & PIN will be required for redemption of COCA\$.

COCA\$ to be redeemed will be deducted from total food bill before Service Charge & GST.

Redemption COCA\$ is not applicable for alcoholic and non-alcoholic beverages & promotional items.

Redemption of COCA\$ is not applicable on the eve, first and second day of Chinese New Year.

COCA\$ cannot be used in conjunction with other promotions, discounts, offers, vouchers, and privileges.

COCA\$ cannot be exchanged for cash.

Combining multiple membership accounts or splitting the bill to redeem membership cashbacks or privileges is not allowed.

Redemption of COCA\$ is valid at all participating COCA restaurants.



## **Expiry of COCA\$**

All COCA\$ will expire in 12 months after issuance.

There will be strictly no extension of the expiry period, and COCA\$ not redeemed by the expiry date will be forfeited.

## **Birthday Rewards**

Members get to dine for FREE on their birthday month with minimum 3 paying adults.

The birthday month rewards cannot be used in combination with other card privileges and in conjunction with other discounts and promotions.

Birthday rewards is not applicable on the eve of and on Public Holidays.

## **Termination and Cancellation**

A member may at any time cancel his/her membership card by emailing ([crm@coca.com.sg](mailto:crm@coca.com.sg)) or cancel at any of COCA outlets.

All COCA\$ earned as well as any unutilized COCA\$ will be cancelled upon a person ceasing to be a member. No refunds will be processed.

## **Discretion**

By participating in the COCA Loyalty Program, all cardholders unconditionally agree and accept to be bound legally by the terms and conditions herein and all amendments, additions, replacements and modifications as may be made by COCA from time to time. If you do not agree to these terms and conditions, please do not sign up for the COCA Loyalty Program.

All cardholders hereby provide consent for COCA to send them any future communications, promotional offers, and information on privileges.

The management of COCA International Singapore reserves all rights to amend any privileges or conditions from time to time without prior notice at its sole discretion. Your use of the COCA Loyalty Program will constitute your agreement to the modified Terms & Conditions of Use and all the changes.

The management of COCA International Singapore is entitled at any time, in its absolute discretion without liability to you, to suspend or terminate your rights to use the benefits or privileges, to refuse any re-issuance or renewal should any of the conditions and privileges be abused.