

COCA Membership+ Programme – Full Terms & Conditions (ENGLISH)

Updated as of 5 June 2025

1. Membership Eligibility

- Membership is activated upon successful top-up via COCA Wallet and COCA Bonus.
- Minimum top-up of **\$300** to start enjoying benefits.
- All membership privileges are personal and non-transferable.

2. Top-Up Tiers & Instant Discounts

- **\$300 top-up:** Get **20% OFF** instantly + Gold Tier Benefits
- **\$500 top-up:** Get **20% OFF** instantly + Enhanced Gold Tier Benefits + **Mini Seafood Platter (worth \$68)**
- **\$1500 top-up:** Get **25% OFF** instantly + Platinum Tier Benefits
- Reach **\$5,000** total top-ups to unlock **Diamond Tier (30% OFF)**

3. Discount & Usage Rules

- Discounts from COCA Bonus are only valid if the **entire bill is paid using COCA Wallet**.
- COCA Bonus **cannot be used with** other discounts, vouchers, promotions, or privileges.
- Wallet and bonus balances **cannot be exchanged for cash**.
- COCA Bonus **is not valid on Chinese New Year's Eve**.
- COCA Wallet and Bonus balances are valid for **1 year** from top-up date.

4. Member Benefits

Gold Tier (\$300 Top-Up):

- Instant 20% OFF
- **FREE Signature Soup Base** (upon top-up)
- 50% OFF Signature Buffet (during birthday month, for birthday celebrant)
- Complimentary Chef's Special of the Day (birthday treat)
- Complimentary Appetizer upon sign-up

Enhanced Gold Tier (\$500 Top-Up):

Includes all Gold benefits, plus:

- **Mini Seafood Platter (worth \$68)**

Platinum Tier (\$1500 Top-Up):

Includes all Gold & Enhanced Gold benefits, plus:

- Instant 25% OFF
- One-time Complimentary Seafood Platter (worth \$68.88)
- One-time Free Upgrade for 2 pax to Premium Seafood Feast (worth \$276)
- Complimentary Room Upgrade (2x per year)
- Complimentary Bottle of Premium Wine

Diamond Tier (\$5000 cumulative top-up):

- Instant 30% OFF
- All Platinum benefits
- Lifetime VIP Status

5. Redemption & Usage Guidelines

- Please inform staff **before billing** to enjoy member perks.
- Birthday privileges are valid only during birthday **month**; ID may be required.
- Benefits are subject to availability. COCA reserves the right to substitute items of similar value.

6. General Terms

- COCA reserves the right to amend or terminate the programme and its terms at any time without prior notice.
- In case of dispute, COCA's decision is final.

COCA 会员+ 计划 – 条款与细则（中文）

更新日期: 2025 年 6 月 5 日

1. 会员资格

- 成功通过 COCA Wallet 和 COCA Bonus 充值后即自动启用会员资格。
- 最低充值金额为 **\$300**，即可开始享受会员专属优惠。
- 所有会员福利仅限本人使用，不得转让。

2. 充值等级与即时折扣

- 充值 **\$300**：立即享有 **20% 折扣** + 金卡福利
- 充值 **\$500**：立即享有 **20% 折扣** + 升级金卡福利 + 迷你海鲜拼盘（价值 \$68）
- 充值 **\$1500**：立即享有 **25% 折扣** + 白金卡福利
- 累计充值满 **\$5000** 可升级为钻石卡，享受 **30% 折扣**

3. 折扣使用规则

- 使用 COCA Bonus 享受折扣时，账单需**全额**以 **COCA Wallet** 支付。
- COCA Bonus 不可与其他折扣、促销、礼券或优惠同时使用。
- COCA Wallet 和 Bonus 金额不可兑换为现金。
- COCA Bonus 不适用于农历除夕。
- 所有充值金额与赠送金额有效期为一年。

4. 会员福利

金卡会员（\$300 充值）：

- 即享 20% 折扣
- 免费招牌锅底（成功充值后赠送）
- 生日月份可享 50% 自助餐折扣（仅限生日本人）
- 生日赠礼：主厨推荐菜肴一份
- 注册即赠送前菜一份

升级金卡会员 (\$500 充值):

包含金卡所有福利，另享：

- 迷你海鲜拼盘一份 (价值 \$68)

白金卡会员 (\$1500 充值):

包含金卡与升级金卡所有福利，另享：

- 即享 25% 折扣
- 一次性赠送海鲜拼盘 (价值 \$68.88)
- 一次性免费为两人升级至高级海鲜盛宴 (价值 \$276)
- 每年赠送两次包厢免费升级
- 免费赠送一瓶高级葡萄酒

钻石卡会员 (累计充值 \$5000):

- 即享 30% 折扣
- 享有白金卡所有福利
- 终身 VIP 身份

5. 福利兑换与使用指引

- 请在结账前主动告知员工以享有会员专属优惠。
- 生日福利仅限生日月份使用，需出示有效身份证明。
- 所有福利视库存与供应情况而定，COCA 保留更换为等值项目的权利。

6. 一般条款

- COCA 保留随时更改、终止会员计划与条款的权利，恕不另行通知。
- 如有争议，COCA 拥有最终解释权。